26th Annual
Leakage Conference

MONDAY 24 NOVEMBER 2025
TUESDAY 25 NOVEMBER 2025



www.leakageconference.co.uk

Day 1 | Monday 24 November
Registration & Networking Lunch 12.30pm
Conference starts 2.00pm
Conference close 6.30pm
Conference Dinner 7.30pm

Day 2 | Tuesday 25 November
Registration & Networking 8.15am
Conference starts 9.00am
Conference close 3.55pm

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Conference & Exhibition
The Eastside Rooms, Birmingham
Birmingham B7 4BL

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The Lodestar team have developed and delivered the Leakage Conference for the last 26 years, working closely with the Leakage Network to develop the content and direction of the programme.

We're a strategic marketing and communications consultancy working extensively in the utilities, property and construction sectors. We help corporate and public sector clients, charities and associations find strategic direction, improve business performance, develop new opportunities and connect effectively with their key stakeholders. We're experienced and knowledgeable – inquisitive and collaborative; turning thought into action.

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Welcome



Geoff Darch Head of Strategic Asset Planning, Anglian Water and Non-Executive Director, Water Resources East



Bob Taylor Chief Executive Officer, Portsmouth Water

With an ambitious AMP8 programme underway, the release of the Independent Water Commission's (IWC) report and the industry reflecting on the impact of a difficult dry summer, there is much to discuss and explore.

The IWC's report will have far-reaching impact across every aspect of water companies' operations and their future regulation and reporting. This will bring opportunities and challenges for all of us involved in reducing leakage, so we look forward to hearing from Ofwat on Monday about some of the initial steps being taken.

The last AMP was recognised as long and hard for many but the industry made progress, with most companies reducing annual leakage in 2024/25[1] and the industry as a whole reducing leakage by almost 300 ml/d across the 2000-25[2] period. The frequency of weather events, not just freeze-thaw but also long periods of hot and dry weather, as with this summer, have brought significant challenges in meeting performance commitments and there is no doubt that 2025-26 will be a challenging year.

While leakage rates may be at their lowest, the industry is under forensic scrutiny and customer expectations have never been higher, and we have to continue to push boundaries to meet those challenges. More than 10 million smart meters will be rolled out this AMP, providing a significant opportunity for a step-change in our understanding of leakage, leakage reduction plans and customer engagement. But we must continue to do the basics really well and implement new approaches and technologies to support our teams in predicting, identifying and repairing leaks. Over the next two days, we'll hear about projects that are doing just that.

The Annual Leakage Conference provides an important forum to share experiences and knowledge, and discuss the key issues and trends. We are looking forward to lively and informed discussion across all aspects of Prevent, Awareness, Locate and Mend (PALM) and invite you all to contribute to the debate.



Geoff Darch
Head of Strategic Asset Planning, Anglian Water and Non-Executive Director, Water Resources East

Bob Taylor
Chief Executive Officer, Portsmouth Water

[1] *Ofwat Water Company Performance Report 2024–25*, p18
[2] *Ofwat Water Company Performance Report 2024–25*, p19

Programme | Day 1

12.30pm	**Registration & Networking Lunch**
2.00pm	**Conference welcome** Geoff Darch, Head of Strategic Asset Planning, Anglian Water and Non-Executive Director, Water Resources East
	POLICY AND INDUSTRY INITIATIVES
2.15pm	**Reforming the water industry: The water resources policy landscape** Jon Chappell, Head of Water Resources and Planning, Water UK
2.35pm	**Leakage reporting: An update from Ofwat** Ian Pemberton, Principal Engineer – Asset Management and Operational Resilience, Ofwat
3.05pm	**Leakage routemap: Next steps for AMP8** Glen Mountfort, Director of Technical Consulting, WRc
3.25pm	**Ofwat Innovation Fund: Five years on, what next? Growing the fund and supporting implementation** Marc Hannis, Principal, Ofwat (Innovation Fund)
3.45pm	**UKWIR update** Jeremy Heath, Innovation Manager, SES Water
4.05pm	**Networking & Refreshments**
	CUSTOMER SIDE LEAKAGE
4.35pm	**Customer side leakage: Addressing the challenges in the new age of AMI, working towards best practice and harmonising the offering to customers** Chaired by Hannah Wardle, Managing Director, FIDO Tech • Simon Goodyear, Principal Research Engineer, Thames Water • Martin Pipe, Customer Leakage Regional Delivery Manager, South West Water • Doug Spencer, IMA Smart Metering Lead, Anglian Water
5.40pm	**Boundary boxes: The challenges of an ageing asset class** Jamie Worthington, Head of Strategy and Transformation, Anglian Water
	SOAPBOX CHALLENGES
6.00pm	**What happens when you give water data back to customers?** Gareth Thomas, Commercial Director, Watergate
6.15pm	**So, you think you know leak sealing? Beyond conventional approaches** Kat Lennox, Managing Director, RW
6.30pm	**Close**
6.35pm	**Networking in the Leakage Lounge**
7.00pm	**Pre-Conference Dinner Drinks**, sponsored by Tetra Tech RPS
7.30pm	**Conference Dinner**, followed by networking
12.00am	**Close**

Day 2 | Operational and technology developments

8.15am	**Registration & Networking**
9.00am	**Introduction** Bob Taylor, Chief Executive Officer, Portsmouth Water
	PREVENT (PALM**)**
9.15am	**Pressure management: Where to next?** Chaired by Tanya Dady, Smart Solutions Director, Dayworth Consulting • Adam Bose, Pressure Management Technical Specialist – SMART Networks, Yorkshire Water • Joshua Davies, System Planning Lead, Thames Water • Akshat Sharma, Strategic Business Planning and Programme Manager, Thames Water • Ross Stokes, Head of Strategic Water Networks, Severn Trent Water
10.25am	**Ground conditions, climate change and leakage** Tim Farewell, Director, Maplesky
	AWARENESS & LOCATE (P**AL**M)
10.50am	**To BABE or not to BABE, is now not the question. But what's the answer?** Ken Cartwright, Senior Associate Engineer, AtkinsRéalis
11.15am	**Networking & Refreshments**
11.45am	**Eliminating the impossible in a troublesome DMA** • Andrew Blenkharn, Technical Policy Manager, Northumbrian Water • Randal Lavery, Principal Consultant – Smart Leakage Solutions, Crowder Consulting
12.10pm	**'Shadow water': How to quickly reduce leakage through two little-known and largely untapped opportunities** Ben Beattie, Director, Highlow Water
12.35pm	**Data insights: Helping field teams achieve their leakage detection potential** • Matt Foley, Contracts Manager, PN Daly • Wayne Novelli, Leakage and Network Strategy Manager, Southern Water • Daniel Woodworth, Smart Solutions Director, Dayworth Consulting
1.00pm	**Networking lunch**

Day 2 | Operational and technology developments

2.10pm	**Welcome back** Bob Taylor, Chief Executive Officer, Portsmouth Water
2.15pm	**Ofwat Innovation Fund: No dig leak repair update** Tim Evans, Lead Water Network Scientist – Research, Development and Innovation, Thames Water
	AWARENESS & LOCATE (P**AL**M)
2.35pm	**Infrastructure monitoring infrastructure: Can dark fibres find leaks?** **Ofwat Innovation Fund: Dark Fibre 2 update** • Ed Austin, Founder and Managing Director, Focus Sensors • Darius Bristow, Senior Project Manager, Severn Trent Water
2.55pm	**Opportunities from fibre sensing** Raj Jayawardena, EVP – Business Development and Transformation, FiberSense
	MEND (PAL**M**)
3.15pm	**Origin NoDig – A trenchless repair technology. Development, deployment, learnings and the future** John Marsden, Founding Director, Origin Tech
3.35pm	**Special Leak Services** • Jason Harvey, Head of Innovation – Drinking Water Operations, South West Water • Jeremy Heath, Innovation Manager, SES Water
3.55pm	**Conference close** Bob Taylor, Chief Executive Officer, Portsmouth Water

Speaker and contributor profiles



Ed Austin

Founder and Managing Director, Focus Sensors

Ed has more than 25 years' experience of bringing fibre-optic sensors from concept to market reality. After completing a PhD and various research projects at Southampton University's Optoelectronics Research Centre, he led optical systems for Stingray Geophysical, an optical-fibre seismic-monitoring technology startup. In 2011, Stingray successfully exited to US firm TGS, where Ed continued to lead optics until 2015, when he co-founded Focus Sensors with Dr Weizhong Zhao. Focus Sensors monitors the world's infrastructure with optical fibres, and their unique Indus technology is already deployed to monitor railways in the UK and Europe using existing trackside fibres. Focus Sensors began to develop water leak detection using nearby dark telecommunications fibres in 2021 and have monitored over 160km of water pipes.



Ben Beattie

Director and Co-founder, Highlow Water

Ben has more than 20 years' water industry experience and has a unique focus on detecting 'shadow water' at complex non-household properties. This has resulted in him uncovering over 30 ml/d of unbilled water at commercial properties and pinpointing hundreds of tricky, non-visible customer side leaks throughout his career. Since co-founding Highlow Water in 2024, Ben and his team have helped eight water companies start tackling their shadow water and significantly reduce water-into-supply and reported leakage.



Andrew Blenkharn

Technical Policy Manager, Northumbrian Water

Andrew has more than 13 years' experience in leakage management at Northumbrian Water (NWL), where he initially worked on annual leakage performance reporting before recently moving into a strategic planning role. He is also the current water lead on the Innovation Ambassadors Group, which aims to bring the latest technology and thinking from around the industry into NWL.



Adam Bose

Pressure Management Technical Specialist, SMART Networks, Yorkshire Water

Adam has worked at Yorkshire Water for more than 20 years after joining the business as an apprentice in distribution asset management. He is an NEC4-qualified project manager and has spent time working in capital delivery. However, his main area of focus and experience has been within pressure management and DMA optimisation. He currently works within the SMART Networks team as one of four pressure management technical specialists, where he designs and implements pressure management schemes at DMA, city-wide and supply-zone level. The team has worked tirelessly over the past six months of drought, using PRV controllers to optimise and drop the pressure in the region to reduce leakage and tackle demand issues, and help meet Year 1 leakage targets.



Darius Bristow

Project Manager, Severn Trent Water

Darius is a project manager within the Asset Intelligence and Innovation Team, where he leads transformative projects that address some of the most pressing challenges in the water sector. In more than three years at Severn Trent, Darius has delivered impactful initiatives across multiple workstreams, including leakage reduction, carbon emissions mitigation and spill prevention. Before joining Severn Trent, he gained valuable infrastructure experience at Network Rail and National Highways. His cross-sector expertise enables him to bring fresh thinking to utility innovation.



Ken Cartwright

Senior Associate Engineer, Leakage Service Line Lead AtkinsRéalis

Ken has nearly 30 years' experience in the water industry delivering projects focused on network design, modelling, hydraulic design, performance assessments and leakage. As a AtkinsRéalis service line lead, Ken supports leakage, NRW and demand reduction projects across the world. Ken's trunk main's leakage experience began in 1998 at the start of United Utilities' upstream leakage journey and, in 2021, he co-authored the *UKWIR – Best Practice for upstream flow monitoring zones* study. Ken facilitates the upstream workgroup and has been working with UK water companies to understand their current capabilities and gaps regarding the setup and analysis of upstream flow monitoring areas, providing improvements to data on DI and upstream demand but also the identification of actual upstream leakage.



Jon Chappell

Head of Water Resources and Planning, Water UK

Jon leads on reforming the approach to water resource planning and speeding up the planning system so the water industry's infrastructure is easier to deliver, at lower cost. Previously, he worked on the government's 10 Year Infrastructure Strategy at HM Treasury and led on water policy at the National Infrastructure Commission, where he authored reports on reducing the cost of infrastructure delivery, reforming the planning system and introducing resilience standards for the water sector. He also wrote the environment and climate resilience chapter of the UK's second National Infrastructure Assessment, covering infrastructure challenges ranging from ensuring future water supply to reducing flood risk and decarbonising waste management.

Speaker and contributor profiles



Tanya Dady

Smart Solutions Director,
Dayworth Consulting

Tanya is a leading consultant in network optimisation, leakage strategy and smart water systems, with more than 20 years' experience in the water sector. As Director of Dayworth Consulting, Tanya partners with utilities to develop data-led, sustainable solutions for reducing leakage and improving network resilience. She is a recognised specialist in smart networks and smart metering, with extensive experience leading major programmes in pressure management, active leakage control and performance benchmarking in the UK and across the world.



Geoff Darch

Head of Strategic Asset Planning, Anglian Water and Non-Executive Director, Water Resources East

Geoff leads the teams responsible for supply-and-demand forecasting and monitoring (including the water balance and leakage), supply-side and demand management strategy and resource trading. He is also a Non-Executive Director of Water Resources East, the regional, multi-sector membership organisation pioneering new approaches to managing water resources. Prior to joining Anglian Water in 2017, Geoff spent 17 years in consultancy, advising on infrastructure climate risks and adaptation for international finance institutions, government departments, environmental agencies and utility companies. Geoff has a PhD in hydro-climatology from UEA, is a Chartered Scientist, and a Fellow of CIWEM and the Royal Meteorological Society.



Joshua Davies

System Planning Lead,
Thames Water

Josh is a hydraulic engineer by trade and has 13 years' experience in the water industry, having grown through the ranks in network optimisation, with roles ranging from technical management and field management to project engineer and programme lead. In AMP7, he was responsible for leading strategic optimisation and calm systems delivering on leakage, burst mains reduction and budget for base and conditional allowances from Ofwat. Josh's current role in asset planning involves leading from a technical perspective on Thames Water's in-AMP plans. As a key stakeholder, he has sign-off on the company's long-term strategy for growth, WRMP and in-AMP delivery programmes.



Tim Evans

Lead Water Network Scientist – Research, Development and Innovation, Thames Water

Tim has worked at Thames Water for 17 years as a research scientist, innovation lead and technical specialist in water networks.
He applies a scientific approach and detailed eye to a portfolio of mains deterioration, failure and intervention topics, including pipe condition assessment, monitoring and leakage. He collaborates extensively across the water industry through UKWIR, water network specialist groups and Ofwat Innovation Fund projects. Before joining Thames, he gained a PhD from the University of Bristol, where he worked on early development of the pipe cleaning technique known as 'ice pigging'.



Tim Farewell

Director,
Maplesky

Tim helps decision-makers in water companies gain the clarity they need to better manage their networks. He is an environmental data scientist, who has spent much of the last 21 years studying the interactions between soil, weather and infrastructure failures. He helps water companies model the effects of climate change on their networks so they can demonstrate the scale of the coming challenges to regulators and investors, and focus their short-term resources more efficiently to maximise long-term resilience. Tim is passionate about helping leaders change their organisations for the betterment of the people they serve, now and in the future.



Matt Foley

Contracts Manager,
PN Daly

Matt has more than 18 years' experience in utility operations and project management, and plays a critical role in driving operational efficiency, safety and performance across field and office teams requiring the management of complex logistics, and ensuring consistent delivery under pressure. He works closely with Southern Water's senior leadership to ensure day-to-day operations align with strategic objectives. With a hands-on leadership style and dedication to continuous improvement, Matt fosters a culture of collaboration and accountability throughout the whole team. He is passionate about developing talent and cultivating a positive working environment that encourages growth, innovation and professional development.



Simon Goodyear

Principal Research Engineer,
Thames Water

Simon has 27 years' water management experience at Thames Water, where he specialises in leakage detection and repair. As one of the senior research scientists and engineers on the innovation team, he leads the development of advanced solutions to minimise water loss. He's passionate about driving sustainable, resilient water infrastructure for the communities the company serves. Simon is currently working with fibre for leak locating and no-dig solutions for repair, and believes more work is required on the 'mend' side of the PALM acronym.



Marc Hannis

Principal, Innovation Fund,
Ofwat

Marc co-leads Ofwat's flagship £600m Innovation Fund, and oversees the delivery of the Water Breakthrough Challenge and Water Discovery Challenge competitions alongside stakeholder relationships and the strategic direction of the fund. He has led on the Ofwat Innovation Fund since its inception in 2019. Marc has worked in regulation for 15 years, first with the Gambling Commission and with Ofwat since 2014.

Speaker and contributor profiles



Jason Harvey

Head of Innovation – Drinking Water Operations, South West Water

Jason brings over three decades of invaluable experience to his recently appointed role as Head of Innovation for the Pennon Group's drinking water operations. Having spent his entire career with South West Water in diverse operational roles, from heading up leakage control to technical support engineering, Jason has a holistic understanding of the industry's challenges and opportunities. He has majored for the past decade at improving the 'mend' in PALM, including the development of some novel repair technologies. He has been a member of the Institute of Water for many years, including a period on the South West committee, and has an MSc in pipeline engineering.



Jeremy Heath

Innovation Manager, SES Water

With more than 30 years' experience in the water industry, Jeremy is responsible for the management of innovation within the Pennon clean water businesses. He has a keen interest in innovations that will transform how we manage our water networks, in particular smart metering, smart networks, artificial intelligence and IoT communications. In addition to his role at Pennon, Jeremy is also the lead for the UKWIR national zero leakage project and is responsible for driving the UK leakage research programme.



Raj Jayawardena

EVP, Business Development & Transformation, FiberSense

Raj has used his electrical engineering training to provide unique technical insights to his work in business development and new product market introduction. Prior to joining FiberSense, he accumulated more than 20 years' experience in the telecommunications industry and held senior roles with Australian carriers Optus, PowerTel, Nextgen and Vocus. With 10 years' experience in the submarine cable industry with operators such as Australia Singapore Cable and Hawaiki, Raj has commercial and operational insights and knowledge about the opportunities and issues that face the industry. In his current role at FiberSense, Raj is helping bring ground-breaking sensing, insights and protection to critical infrastructure such as submarine cables, telecoms and utility infrastructure (eg, water) by using the fibre in the street as the detection mechanism.



Randal Lavery

Principal Consultant – Smart Leakage Solutions, Crowder Consulting

Randal has more than 15 years' experience in the water industry, having begun his career at Thames Water in wastewater treatment and leakage management. In 2015, he joined Crowder Consulting, where as a project manager he has led numerous leakage management projects for Thames Water, Irish Water and Maynilad (Manila Water). More recently, he has focused on leakage reduction initiatives for Thames Water and Northumbrian Water. These projects combine the latest leakage detection technologies and analytical techniques with proven methods to efficiently locate significant leaks in challenging areas of the water network.



Kat Lennox

Managing Director, Rawwater Applied Technology

Kat uses her extensive industry expertise to drive the development, commercialisation and application of Rawwater's pioneering technologies across diverse industrial sectors, including electricity transmission and distribution, and nuclear. These leak-sealing innovations include M3Spray and M3CollarCast, which offer low-temperature, reversible sealing of leaks and defects, and promote safer work environments and sustainable practices. Before setting up Rawwater with her business partner, Kat served as Account Director at the UK National Nuclear Laboratory, collaborating globally on waste management and decommissioning initiatives. Her background spans international account management, business transformation and technical disciplines – equipping her with the insight to identify market opportunities, understand technical aspects of customer challenges and navigate complex regulatory landscapes.



John Marsden

Founding Director, Origin Tech

John is responsible for the strategic sustainable growth of Origin Technology, a clean tech SME he co-founded in 2019. He is an experienced business leader with a history of growing businesses, commercialising innovative products and building long-term client relationships. His business is focused on finding leaks (using satellites) and fixing them (without digging).



Glen Mountfort

Consultancy Director, WRc Group

Glen joined WRc in 2020 and is part of the executive team. He has specialised in leakage and water resources planning for more than 23 years, having previously worked for Jacobs and South Staffs Water. Glen was involved in business planning and water resources planning between PR09 and PR24, and has also undertaken technical assurance for water companies during his career. He continues to support UK water companies and has also been involved in the delivery of a number of international projects.



Wayne Novelli

Leakage and Network Strategy Manager, Southern Water

Wayne began his career in 1997 as a leakage detection technician, working for a contractor and gaining hands-on experience in field operations. He served as a regional leakage manager for a decade before taking on the role of Business Lead at Affinity Water, where he spent five years driving performance improvements. In 2024, Wayne joined Southern Water as the Leakage & Network Strategy Manager. Throughout his career, he has championed innovation and team engagement, and has driven performance through meaningful, outcome-focused targets. Wayne combines a wealth of operational and strategic insight with a passion for collaboration and continuous improvement across the industry.



Ian Pemberton

Principal Engineer, Ofwat

For the last nine years, Ian has led Water Engineering Science and Technology at Ofwat. He has a wide role providing technical input to Ofwat's monitoring of company performance, environment team, enforcement and casework, outcomes (including performance commitments) and price review. Prior to joining Ofwat, Ian held positions in a number of engineering consultancies, including WSP, Utilitec, Atkins and Amey. Recently, he has been part of the Ofwat team tightening the technical specification for leakage performance commitments in the UK. He has keen interest in the definition of leakage/unaccounted for water and non-revenue water, and in being able to draw meaningful international comparisons. Ian is a graduate of Lancaster University and has been a Chartered Engineer since 1994.

Speaker and contributor profiles



Martin Pipe

Customer Leakage Regional Delivery Manager, South West Water

Martin has worked in the water industry for 19 years and has experience of customer service, metering and operational leakage. His varied background has resulted in a holistic approach to customer leakage within the region. Having grown up in the South West, Martin is passionate about the area, and has a genuine interest in protecting our environment and our water resource.



Akshat Sharma

Strategic Business Planning and Programme Manager, Thames Water

Akshat is an engineer with 20 years' experience in the water industry, spanning asset management, engineering and operations, including water treatment, transmission and distribution. More recently, he has represented water operations in prioritising PR24 needs and forecasting AMP-end ODI position. He is accountable for Thames Water's AMP8 Calm Systems and Pressure Management programme to deliver 47 Ml/d leakage reduction and improvements in water quality, supply interruptions and customer complaints.



Doug Spencer

IMA Smart Metering Lead, Anglian Water

Doug has worked at Anglian Water for more than 30 years, primarily on water distribution, quality, leakage, and water use monitoring and analysis. Over the last nine years, he has led the programme to take Anglian from proof of concept to the company-wide rollout of AMI. He is co-programme lead on UKWIR BQ02 zero leakage and chairs the Croydon Group. He is also a former member and chair of the CIWEM Scientific Group Committee.



Ross Stokes

Head of Strategic Water Network, Severn Trent Water

Ross has worked at Severn Trent for more than 20 years in a variety of roles. His career began in waste, where he managed the company's largest treatment works and led the operational delivery of its first thermal hydrolysis plant. He later moved into waste networks, and shaped the Flooding and Pollution ODI strategy across AMP6 into AMP7. Ross now leads the Strategic Network Team within water, and oversees the maintenance and repair of the upstream network, as well as all pressure management activities. He is passionate about asset health, driving high operational standards and people development.



Bob Taylor

Chief Executive Officer, Portsmouth Water

Portsmouth Water has a 160-year history of providing water services on the south coast of the UK, and today serves a population of around 800,000. The company has a well-established reputation as one of the consistently best performers in the sector at lowest price and has embarked on the first major reservoir project to be built in the UK since privatisation. Prior to joining Portsmouth Water, Bob was Operations Director – Drinking Water Services for South West Water, part of the FTSE-listed Pennon Group.



Gareth Thomas

Commercial Director, Watergate

Gareth is a Commercial Director at Watergate.ai, whose AI-powered water management system is helping property owners and utilities spot and stop leaks automatically, while providing real-time insights into water use to cut waste. With more than 25 years' experience helping early-stage companies grow, he has helped launch over 40 ventures across fintech, ecotech and sportstech, and worked with global brands including Samsung, Sony and Google. An exited founder, Gareth has since launched two further companies. He is passionate about sustainability in the built environment and driving meaningful behaviour change through data and design.



Hannah Wardle

Managing Director, FIDO Tech

Hannah is a proven leader in innovative approaches to non-revenue water reduction with a 28-year track record of managing leakage and water network optimisation for two of the UK's largest water companies. As Head of Leakage at United Utilities and Thames Water, she initiated projects involving the daily analysis of flow changes, a mass balance approach to upstream leakage, smart pressure control and the UK's first leakage sniffer dogs. She has regularly participated in UKWIR research studies. Hannah's passion for continuous improvement through innovation led her to join FIDO Tech in 2024, where as UK MD she is focused on accelerating the adoption of AI enhanced leakage technology across the water sector.



Daniel Woodworth

Smart Solutions Director, Dayworth Consulting

Daniel is a UK-based Chartered Water Engineer with 17 years' experience. He worked for SES Water for 12 years in senior roles, most recently as Head of Asset Strategy, where he led a team that helped the company change how they managed their leakage. Daniel was responsible for strategic, highly innovative projects, and achieved a marked improvement in leakage, network performance and management of assets to improve efficiency and resilience. Having co-founded Dayworth Consulting in 2023, his focus now is to help water company clients develop smart solutions, deliver sustainable strategies in asset management and leakage reduction, and achieve operational excellence.



Jamie Worthington

Head of Strategy and Transformation, Anglian Water

Jamie grew up in southern Africa in a utilities family but took a deliberately different path – he was a theologian, university lecturer and a research manager for an NGO. Following emigration to the UK, Jamie found himself on a two-month temporary contract with Anglian Water carrying out data capture. This initial contract turned into 20 years-plus in which he has re-trained, specialising in programme management, design, strategy, operational capital delivery, asset health and more recently co-creation. Jamie is committed to using his varied experiences to help the continued development of Anglian Water's 'six capitals' aspirations within the treated water distribution network and Integrated Maintenance and Repair Alliance.



TETRA TECH | rps A TETRA TECH COMPANY

Tetra Tech is delighted to sponsor this year's Conference Dinner Drinks Reception.

We look forward to seeing everyone there.

Tetra Tech Bring Cutting Edge Leakage Solutions

Tetra Tech is a global consulting and engineering firm with 30,000 employees, focused on innovation and delivering positive, measurable change.

WaterNet

WaterNet is a spatial asset-management and analysis platform designed for the water industry to streamline data management and support leakage reduction and AMP8 objectives.

Asset Survey and Inspection

Our operational teams conduct efficient field surveys for leakage detection, pressure management, valve inspection, and other distribution-network investigations.

Data Analytics

Clean Water Analytics combines asset-management knowledge with advanced analytics to process complex datasets, improving operational delivery, and helping clients achieve regulatory and performance goals.

Benefits of our Service:

- ✓ Leakage analysis and detection
- ✓ Upstream losses and leakage
- ✓ Pressure optimisation
- ✓ Pressure Control Valve maintenance
- ✓ Rapid access to fully integrated asset data
- ✓ Meter verification and logging
- ✓ Network modelling
- ✓ Full data security and audit trails
- ✓ District Metered Area validation surveys
- ✓ Visibility of asset operability and levels of service.



WaterNet

Connect with our team

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Leading with Science®

Our exhibitor supporters

Aqualogic, the leading water efficiency and demand management specialist, has been supporting water companies and businesses across the UK for more than 15 years. At this year's Leakage Conference, we're showcasing the iQuarius 100B – our innovative mobile leak detection unit, which was launched last year. Fully compatible with any mobile device and designed for rapid deployment, the 100B offers maximum flexibility, and is ideal for urban and rural environments. It combines acoustic technology, real-time data capture and an integrated reporting system to streamline field operations and improve leak detection outcomes. Visit our stand to see the iQuarius 100B in action and meet the Aqualogic team.

Jonathan Adler
Commercial Director
www.aqualogic-wc.com

Arqiva is at the heart of the utilities sector, providing critical data, network and communications services. We work in partnership with our customers to meet everyone's demand for information and enable a switched-on world to flow. Our advanced, secure and dedicated networks support the management of critical data in the energy, gas and water sectors. As a UK critical national infrastructure provider, we're trusted to deliver by the country's biggest utility brands on their journey to a smarter, greener and more efficient tomorrow.

Joby Scarff
Senior Product Manager
utilities.arqiva.network

Since 1995, Atmos International has been addressing the challenges faced by the oil, gas and chemical industries with our technology successfully applied to over 2,000 pipelines in more than 60 countries. This experience has driven our innovation to help the water industry meet the ambitious performance commitments they face. Our in-house R&D team continues to innovate for better performance and to reduce the cost of deployment, making it possible for every water and wastewater pipeline to have the best integrity monitoring tools. We are driven to deliver the best possible technology and service to our clients. Our ongoing development in our software, hardware and non-intrusive instrumentation, supported by our excellent customer service, is helping pipeline operators have more sensitive and accurate solutions all the time. As one of the world's leading leak detection providers, we are well placed to help you ensure any leak is detected reliably and located accurately.

Martin Duff
Business Development Director
atmosi.com

AVK UK is part of the globally renowned AVK Group, a privately owned Danish company based in more than 100 countries and employing over 5,300 people. As part of the AVK Group, we are one of the leading valve manufacturers for the water, wastewater, firefighting and gas industries. Our product programme comprises a large range of valves, hydrants, pipe fittings and accessories – each complying with the highest standards of safety and durability. Our product portfolio also includes AVK Smart Water Management valves and sensors for real-time network information and status. We also offer pressure management solutions such as air valves, PRVs and control valves, AVK Assist, which enables GPS product location, and the market-leading Donkin PUR range of gas valves. AVK in the UK comprises seven companies, including Aqua Gas Manufacturing, AVK Syddal, Atplas, Fusion and Glenfield Invicta, and has more than 500 employees.

Anthony Whittam
Head of Smart Water and Pressure Management
www.avkuk.co.uk

BERMAD is a global leader in customised water and flow management solutions, offering cutting-edge hydraulic control valves, air valves, advanced metering systems and innovative digital technologies. Established in 1965, we are proud to have celebrated our 60th anniversary – marking six decades of collaboration with major end-users across diverse industries and markets. Over this time, we've accumulated unparalleled knowledge and expertise. Most recently, we've expanded our offering with the launch of a dedicated support division. BOSS is focused on optimisation, maintenance and tailored solutions for our products. It supports day-to-day operations, maximises system performance and keeps your water management running smoothly – so you can focus on what matters most.

Ryan Pascoe
Managing Director
www.bermad.com

Our exhibitor supporters

CLA-VAL are leading suppliers of pressure management control valves. We have served the UK water industry for more than 35 years and have gained a proven track record for precise pressure regulation and exceptional reliability. We will be exhibiting our latest e-Line product range, including datalogging and intelligent valve controllers that perform a variety of tasks, such as advanced pressure modulation and remote flow control. Our ValveFlow package upgrades CLA-VAL valves to an all-encompassing instrumentation system that calculates and records Instantaneous Flow and Totalised Flow (without a flowmeter), including the logging of upstream pressure, downstream pressure and valve position.

David Humphrey
Managing Director
www.cla-val.co.uk

FYLD is an AI-powered, frontline intelligence platform revolutionising water industry field operations. By enabling proactive, data-led decisions, it has proved to reduce leak repair times by up to 40% at just 8% of the average cost, saving millions of litres of water daily while enhancing safety. With real-time site visibility and AI-powered video risk assessments, FYLD boosts productivity, reduces downtime and rework, and mitigates environmental risks. This innovative platform turns traditional fieldwork into efficient, sustainable and compliant operations, empowering leading water utilities to enhance overall performance and achieve long-term results.

Joe Mitchell
Account Director
fyld.ai

At Gutermann, we are dedicated to tackling the worldwide problem of water loss in water infrastructure. Gutermann is a global technology leader and innovator in intelligent leak detection technology. We are a third-generation, privately owned, family enterprise with headquarters in Baar, Switzerland, and regional offices throughout the world. Gutermann has been specialising in the design, manufacture and distribution of all acoustic leak detection equipment for more than 60 years. With a constant focus on innovation, we have often been at the forefront of new product developments in our sector, always pushing the boundaries of water leak management technology. Thanks to our tireless commitment to product quality, functionality and user-friendliness, Gutermann has become a synonym for precision, quality and reliability in leak detection technology worldwide.

Paul Chandler
UK Sales Manager
www.gutermann-water.com

Since 1979, HWM Global has been helping utilities around the world better manage their clean water, wastewater and energy systems. Our team combines technical knowledge with a passion for problem-solving – designing and manufacturing solutions for leak detection, flow monitoring and network optimisation. Built on decades of experience and continuous innovation, our technologies deliver the reliable, data-driven insights that utilities need to make faster, smarter decisions – protecting resources and improving efficiency at every level. As a wholly owned subsidiary of Halma plc, we are part of a global group of life-saving technology companies dedicated to growing a safer, cleaner and healthier future for everyone, every day. Headquartered in the UK with offices in the United States and China, we engineer solutions to help customers on every continent meet new requirements as the pressures on improved clean water, wastewater and energy management continue to increase.

Jonathan Smith
UK Sales Manager
www.hwmglobal.com

Ovarro's technology enables data-driven, proactive decision-making to help utilities reduce leakage in an efficient and sustainable way. With conversion rates of around 90%, our innovative range of hardware, software and managed services delivers rapid, pinpoint accuracy on plastic and metallic pipes – tackling water loss at scale. Our ever-expanding portfolio includes end-to-end solutions, EnigmaREACH, LeakNavigator and LeakCommander. These innovations integrate trusted Ovarro hardware, software, analytics and in-house expertise to provide a complete leakage detection service, tailored to every network's needs. For more than 30 years, Ovarro has proudly partnered water companies in the UK and worldwide – a source of great pride for us. The strength of these relationships are testament to the quality of our solutions. We look forward to showcasing our latest technologies, which are enabling real-time network monitoring and leak detection to protect vital water resources for millions globally.

Tony Gwynne
Global Leakage Solutions Director – UK Water
www.ovarro.com

SME Water is an expert in clean water network analysis and demand modelling. The team specialises in using contemporary analysis and data science techniques to deliver complex projects, and use their extensive subject knowledge of water network behaviour and engineering insight to ensure projects deliver sustainable benefits for their clients. SME Water's flagship product, Paradigm, is currently taking the water industry by storm and is the largest demand analysis model in the UK, currently covering over 70% of properties in England. This allows water companies to learn from each other's data sets, derive valuable insight into network anomalies and drive the industry forward towards its 2050 leakage reduction targets.

Stuart Mawditt
Managing Director
www.sme-water.co.uk

Our exhibitor supporters

SUEZ is a global leader in water and waste management, offering innovative solutions to optimise water resources. In the UK, SUEZ specialises in advanced water network management, focusing on reducing leakage. Our expertise includes state-of-the-art technologies such as real-time monitoring, predictive analytics, satellite leak detection and pressure transient monitoring to enable the rapid detection of bursts and leaks. SUEZ's solutions enhance the efficiency and sustainability of water networks, and help utilities reduce water loss, improve service reliability and meet regulatory requirements. Our commitment to innovation ensures responsible water resource management, safeguarding the environment and communities.

www.suez.com/uk

Synthotech is a leading supplier of own brand and branded location, survey and detection equipment for the utilities industry, including grey, black and potable water. As exclusive UK distributors of SebaKMT and FASTgmbh equipment, Synthotech can supply acoustic, gas leakage and in-pipe leak detection systems. Synthotech's own brand in-pipe potable water and dirty water CCTV systems, along with the Easysight Crawler integrated with iTouch, provides total survey solutions. All products are provided with knowledge, sales, training, technical support, repairs and maintenance. A number of our products are available for hire or hire to buy.

Craig Duthie
Director for Water
www.synthotech.com

For more than four decades, Technolog has been a trusted global leader in delivering comprehensive monitoring and control solutions for water distribution and wastewater collection networks. Leveraging cutting-edge technologies, our products are designed for rapid deployment and seamless integration with existing SCADA systems. With more than 450,000 units deployed worldwide, Technolog is one of the largest collectors of machine-to-machine (M2M) data globally. We provide a true end-to-end solution – spanning product supply, installation, and data services – to ensure efficient, effective, and reliable network performance. Our deep expertise in pressure management and leakage reduction enables us to help utilities save hundreds of megalitres of water every day. Through our advanced products and services, we support sustainable network operations and deliver measurable value across the water industry.

Luke Thornton
Director
www.technolog.com

Founded in 1970, RPS is now part of Tetra Tech, a leading provider of consulting and engineering services worldwide. Our experts define, design and manage projects that create shared value to a complex, urbanising and resource-scarce world. We are leading water specialists with in-depth technical and operational expertise in solving problems that matter to our clients. In the leakage sector, we excel in everything from strategy to operations, which encompasses WRMP and AMP planning, leakage analytics, network modelling and asset survey field teams, to help our clients drive leakage down – from source to tap. Our Waternet software is at the heart of day-to-day asset management and ensures regulatory compliance. Discover more about our One Water solutions.

Dr Joe Sanders
Senior Technical Director
www.tetratech.com

The UK Water Report is a monthly publication launched in 2014 in response to UK water market reform. It is published by Global Water Intelligence (GWI) and is available in print or as a PDF emailed to your inbox. We focus on the UK water and sewerage industry, providing reports and in-depth research and features on topical issues. Every Monday, we provide an online bulletin, The Week in Water, which reports on the week's top stories in water sector regulation, policy and competition. Our publisher, GWI, is the leading market intelligence provider for the global water sector. Its flagship offering, the GWI Executive Membership, combines insights from over 40 experts to deliver cutting-edge weekly articles, datasets and project opportunities, and is the leading resource for developers, suppliers, financiers, governments, utilities and municipalities seeking to unlock new water opportunities and optimise their strategic decisions. Find out more at www.globalwaterintel.com/memberships

Karma Loveday
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www.thewaterreport.co.uk

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Tom Aistrop	Regional Sales Manager	**Ovarro**
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Ben Beattie	Director	**Highlow Water**
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Name	Job title	Organisation
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Joshua Davies	System Planning Lead	**Thames Water**
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Delegate list

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Delegate list

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Marcus Williams	Director	**Williams Tucker**
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Chris Woolls	Project Director	**Technolog**
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Notes

Data that Delivers **Smarter Strategies for Stronger Outcomes**

Did you know that 81%* of water company leaders expect connectivity needs to shift dramatically in the next five years, but only 37%* feel confident in their data strategies?

In AMP8, smart metering and sensor success starts and ends with outcomes, shaping everything from hardware choices to connectivity protocols and vendor contract.

We want to help you feel confident in your future outcomes and overcome this gap, which is why we've created Smart Strategies to Turn your Data into Outcomes. This practical tipsheet will help you make the most of your sensor data, improve asset lifespan and engage partners in outcome-based contracting to share the regulatory loads.

Download your copy now
arqiva.com/outcomes

As the UK's number 1 smart water metering infrastructure provider, with more than 2.5 million devices connected to our network, we've learned what's important and what works. Including:



Planning connectivity and technology together and bridge the gap.



Maximising your chances of achieving meaningful outcomes, now and in the long-term.



Guaranteeing meaningful value in your data.



Partnering with outcome-focused suppliers who share performance accountability.

* Source: Arqiva / Utility Week, Connectivity for smart utilities: Strategic significance clear, but confidence in rollout wavering, 2025

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